

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 12th Dec., 2018

Complainant : Sh. Surender Kumar Jain,
Respondent : Deputy Commissioner (West
Zone), SDMC
Grievance No. : PGC/2013/MCD/1338

1. Brief facts of the complaint

Sh. Surender Kumar Jain filed a grievance in PGC on 04.10.2013 regarding grant of ACP, who retired as Vaccinator / PHI on 28.02.2009 (PPO No. 15846/WZ).

2. Proceedings in the Public Grievances Commission

The PGC has convened twenty seven hearings in the matter and in the hearing held on 12.12.2018, the following are present :

Complainant : Present

Respondent : Sh. Om Prakash, Asstt. Malaria Insp.

3. Relevant facts emerging during the hearing :

3.1 As per the copy of the correspondence available on record the pay of Surender Kr. Jain, Retd, PHI, has been fixed. Difference of DCRG, Encashment of Pension & Arrears arising thereof are to be paid to him. Therefore, the file may be sent to AO(FP) alongwith other documents for further necessary action.

3.2 The complainant has expressed his satisfaction on the action taken by the Department.

4. Directions of the PGC :

4.1 In view of the action taken by the department and the complainant expressing his satisfaction the case of the complainant is closed in PGC with the advise that AO(FP) may ensure release of outstanding dues with regard to terminal benefits without further delay.

4.2 Dy.Commissioner(West Zone), SDMC is also advised to look into the matter personally and ensure that the complainant's dues to released without any further delay.

(ASHOK KUMAR)
CHAIRMAN

Copy to:

1. Shri Aman Gupta, Deputy Commissioner (West Zone), SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station. Delhi-110027
2. Dr. Saurabh Mishra, Dy. Health Officer, West Zone,SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station, Delhi – 110027
3. Accounts Officer (Pension)/ HQ, SDMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi - 110002
4. Shri Surender Kumar Jain